CHAD TILLEKERATNE

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DEMONSTRATED SKILLS

Developer	ASP.NET HTML	C# CSS	WCF Javascript	ADFS
SQL	Database Design TSQL	Performance Tuning SSRS Report Development		SQL Administration
System Administration	ITIL SCOM	Powershell Active Directory		Performance Analysis IIS
Skillsets	Systems Design	Process Design		Effective Documentation

EXPERIENCE

August 2010 - today

Software Architect

Jack Henry & Associates, Systems Architecture

- Design and develop solutions for distributed datacenter systems and infrastructure management using development, database, and system administration skillsets. Solutions interface varied datacenter technologies including: VMWare vCenter, IBM BladeCenter Chassis, Active Directory, WMI, Microsoft System Center Operations Manager (SCOM), Microsoft System Center Configuration Manager (SCCM), Microsoft Exchange 2007 & 2010
- Design secure environments for financial SaaS infrastructures
- Design and implement standards for division processes, documentation, and communications
- Leader in ITIL-based change management spanning across multiple business units

July 2007 – July 2010

Systems Administrator

Jack Henry & Associates, Performance Tuning

- Design and develop ASP.NET applications for datacenter systems and infrastructure administration
- Designed, deployed, and administered a multiple datacenter monitoring solution centered around SCOM 2007 used to monitor infrastructure and SaaS applications
- Automated business and technical processes using Powershell and custom .NET applications
- Top-level escalation for problem management in a 2,000+ Windows Server environment

Oct. 2005 – July 2007

Helpdesk Technician I, II, III

Jack Henry & Associates, Corporate Helpdesk

- Provided over-the-phone application and hardware support for an environment of over 3,500 users and 6,500 client endpoints
- Successfully planned, designed, and orchestrated a Windows Mobile deployment for the organization's executives, managers, and sales teams